

## Add an article as a result of user feedback

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Sometimes, feedback from a user generates an idea for another article.  
You can create this article direct from the feedback page.

- Click on the **Feedback** menu.
- Click the [...] icon in a user feedback to display the dropdown list, and then click **Create An Article**.
- This brings up a new article screen for you to start creating the new article. The text in the email is listed in the article title.
- [Create the article](#) as you normally would and save it.

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<https://www.kbpublisher.com/kb/entry/110/>