The New Attachment functionality allows you easily attach files and embed links to files in your article. It allows you to attach up to 5 files at once by either dragging the file, choosing a file from your local disk or selecting it from a list of already uploaded files.

## Attach a file to an article

- Add or edit the article to which you wish to attach a file
- Click the plus icon in the Attachment section
- The popup window Add Attachments will open like this:

| Add Attachments   | × |
|---|---|
| Drop file here, choose it from disk or choose it from Files |   |
| Max file size: 31.3 mb                                      |   |

- In this window you can drag and drop a file, choose a file from your local disk or select it from already uploaded files
- If you chose from uploaded files, find the file you want to attach in the popup window and click on the Attach icon

Note: When you upload new files using the **Add Attachment** window, the files will be posted to the Files module under the **Attachments** category. This category is inactive by default so files will not appear in the Downloads section of your Knowledgebase.

## Add an embedded link to a file

- Add or edit the article to which you wish to add the link
- Highlight the text to be linked
- Click on the **Link to file** icon in HTML editor
- Find the file you want to link to in the popup window and click on the Link icon on the right

## Embed a link to an attached file

- Open the article which has the attached file
- Highlight the text to be linked
- Click on Link located to the right of the file name under Attachments

## Tips

• Once you have uploaded files, you can add links to them in your articles, much the same way as you can link to other articles. This allows you to load a file once, but refer to it as many times as you wish.

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