Complete Guide to KBPublisher Free Edition

Introduction to KBPublisher Free KBPublisher is an intuitive platform for creating and managing a<u>corporate knowledge base</u> designed specifically for Russian companies. The free version of our product provides full access to all the main functions of the system, allowing you to:

- · Centralise disparate company information
- · Speed up the process of training new employees
- · Reduce the load on the support team
- · Increase team efficiency

The main advantage of KBPublisher is its ease of use. You don't need special technical knowledge or help of IT-specialists to start working with the system. This is a great option for anyone looking for Free knowledge base software open source.

Installing KBPublisher Free

Detailed System Requirements:

Minimum configuration:

- OS: Windows 7/10/11 (64-bit) or Linux (Ubuntu 18.04+, CentOS 7+)
- Processor: 2 cores, 2 GHz
- RAM: 4 GB
- HDD: 10 GB free space
- Browser: Chrome 80+, Firefox 75+, Edge 80+

Recommended configuration:

- OS: Windows 10/11 or Linux (Ubuntu 20.04+)
- · Processor: 4 cores, 3 GHz
- RAM: 8GB
- SSD: 20 GB free space

Step-by-step installation instructions:

- 1. Distribution Download.
 - Go to the download page: https://www.kbpublisher.com/download-free
 - Select the version for your OS (Windows/Linux)
 - ∘ Installation file size: ~150 MB
- 2. Install on Windows
 - Double click on the downloaded KBPublisher Setup.exe file.
 - Select the installation language (Russian is available)
 - Specify the installation path (by default C:**KBPublisher).
 - Wait for the process to complete (3-5 minutes)
- 3. Installation on Linux
 - Open a terminal in the folder with the downloaded file
 - Run the command: chmod +x KBPublisher_Install.sh.
 - Run the installation: sudo ./KBPublisher_Install.sh.
 - Follow the instructions on the screen
- 4. System Startup
 - After installation, open a browser
 - Enter the address: http://localhost:8080
 - Or http://[your-ip]:8080 to access from a local network

Initial System Setup

Tip: Use a complex password for the administrator and save it in a safe place. This community edition offers a solid foundation for your knowledge base.

KBPublisher provides a great starting point for a knowledge base management system open source.

- 1. Initial Configuration When logging in for the first time, the system will prompt you to:
 - Create an administrator account
 - Specify the name of your organisation
 - Select interface language (Russian/English)
 - Configure security settings
- 2. Creating the structure of the knowledge base Recommended structure to get started:
- 3. Products/Services.
- 4. Descriptions
- 5. Instructions
 - Frequently Asked Questions
- 6. Internal Processes
 - Regulations
 - Document templates
 - Company Policies

- 7. Technical Support
 - Troubleshooting Guides
 - Responsible contacts
 - Work schedules
- 8. Importing existing data

KBPublisher supports:

- Documents: PDF, DOCX, XLSX, PPTX
- Images: JPG, PNG, GIF
- Videos: MP4, WebM (links)
- · Archives: ZIP, RAR

How to import:

- 1. Go to the 'Content Management' section
- 2. Click 'Add New Document'
- 3. Select a file from your computer
- 4. Specify a category and tags

Main features of the free version

3 levels of access:

- 1. Article Editor
 - Text formatting (bold, italics, lists)
 - Insert images and tables
 - Add video (via iframe)
 - Versioning (history of changes)
- 2. User management
 - Create up to 10 accounts
 - Administrator
 - Editor
 - Reader
- 3. Database search
 - Full-text search
 - Filtering by categories
 - Search by tags
 - History of search queries
- 4. Analytics
 - Article views statistics
 - Popular search queries
 - User activity
 - Export reports to CSV

Tips for effective use

- 1. For administrators:
 - Update content regularly (at least once a week)
 - Analyse search queries to identify gaps
 - Create templates for frequently used documents
- 2. For employees:
 - Use bookmarks for quick access
 - · Leave comments on articles with clarifications
 - · Suggest new topics through the feedback system
- 3. For customer service:
 - Create a 'Frequently Asked Questions' section
 - · Add guides on basic operations
 - Place support contacts in a prominent place

Upgrade to paid versions

When your team grows beyond 10 people or you need additional features, consider:

- 1. Cloud version (SaaS)
 - From \$29/month
 - Unlimited number of users
 - Automatic updates
 - Backup
- 2. Boxed Version
 - One-time payment
 - Installation on your own servers
 - Customisation for company needs
 - Priority support

Bonus: When you upgrade from the free version, you get a 15% discount on your first payment.

Conclusion

The free version of KBPublisher is a full-featured solution for organising corporate knowledge. In just a few hours you will be able to:

- 1. Deploy the system on your computer or server
- 2. Set up the structure

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