You can downgrade to a lower level license by paying the support price for the license.

## To downgrade to lower level license

- 1. Login to your <u>Client Area</u>
- 2. Go to My Licenses tab
- 3. Select the license you want to downgrade
- 4. In the Actions section under Downgrade license to select license you want to downgrade to and click Downgrade button
- 5. This takes you to the KBPublisher purchase page where you can buy a downgrade

## Actions

Extend Support & Maintenance period	Extend (EXPIRED on 27 Feb, 2014)
Upgrade license to:	Upgrade 30 License Pack to Unlimited Site License - \$1199.99   Upgrade
Downgrade license to:	Downgrade 30 License Pack to 20 License Pack - \$648.00     Downgrade

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