

# How can I show different content for different users?

## QUESTION:

Is it possible to create "user areas"?

We would like our customer A to see all our general documentation plus articles specific to company A, customer B to see all general documentation plus articles specific to company B (but not A) and so on.

## ANSWER:

Yes, this is possible. You do it using roles and private categories.

## Set up roles and categories

First, create roles for the each company:

- [Create a role](#) called **Company A** and assign all users from company A to this role
- [Create a second role](#) called **Company B** and assign all users from company B to this role.

### Users

UsersCompanies**Roles**Privileges

Roles:

All roles

+

ID	Title	Description	Users	
39	<u>Customers</u>			...
41	Company B	Role for company B		...
40	Company A	Role for company A		...

Next, create private categories:

- [Create a category](#) specifically for Company A. Let's call it **Company A documents**.
- For the **Private** field, check **Read** (note that there is a second option here, Write. This controls who can [edit](#) an article)
- This brings up a new option, **Access for selected roles**. Select **Company A**

Articles
Drafts
Featured
Comments
Feedbacks
Glossary
**Categories**
Template

Edit

\*Title: Company A documents

Description:
These documents are only visible to users from Company A

\*Parent category:
TOP LEVEL
+

Category type:
Standard
?

Sort entries by:
Default (Use rule defined in Settings)
?

Order:
AFTER: New Category

Private:
☒
☐

☒ Read

Access for assigned roles only (no role - access for all authorized (logged on and has enough privileges) users):

Customers -> Company A

+
-
↓
↑

☐ Write

Allow comments:
☒ Yes
?

Allow rate:
☒ Yes
?

Published:
☒ Yes

Supervisor
+
☒
?

Save
Cancel

- Select other options required for this category and then **Save** to complete
- Do the same for Company B

Create a general category:

- [Create another category](#) -- let's call it **User Manual** -- that users in both companies can look at. Do not assign a role this time.

## Create your articles

Everything is now set up.

- When you [create articles](#), assign them to the appropriate category - **User Manual** category if you want all users to read it, Company A if you only want users from Company A to read it, and Company B if you only want users from Company B to read it.

Articles
Articles
Drafts
Featured
Comments
Feedbacks
Glossary
Categories
Template

Category:
+
Status:
☐
Type:
Search:
+
...

Records: 1 - 10 of 142
Pages: 1 of 15
Records per page: 10

<input type="checkbox"/>	ID	Posted	Updated	Title	Category	Rating	Views	Status	
<input type="checkbox"/>	105	29 Nov, 2007	03 Aug, 2019	<a href="#">Article workflow</a>	<a href="#">Company A documents</a>	★★★★☆	98	<span style="background-color: yellow;"></span>	...
<input type="checkbox"/>	106	30 Nov, 2007	03 Aug, 2019	<a href="#">User privileges</a>	<a href="#">Company B documents</a>	★★★★☆	119	<span style="background-color: yellow;"></span>	...
<input type="checkbox"/>	62	03 Nov, 2007	03 Aug, 2019	<a href="#">The category input screen explained</a>	<a href="#">Comments</a>	★★★★☆	43088	<span style="background-color: yellow;"></span>	...

## What users see

Once this is done, users from Company A can log on and read all User Manual articles, plus all Company A articles.

Knowledgebase
> FAQ
> User Manual
> Company A documents

While a user from Company B sees:

Knowledgebase
> FAQ
> User Manual
> Company B documents

---

Article ID: 234

Last updated: 16 Aug, 2019

Updated by: Cherevko J.

Revision: 4

HowTo, Tips & Tricks -> KBPublisher -> How can I show different content for different users?

<https://www.kbpublisher.com/kb/entry/234/>