How can I show different content for different users?

QUESTION:

Is it possible to create "user areas"?
We would like our customer A to see all our general documentation plus articles specific to company A, customer B to see all general documentation plus articles specific to company B (but not A) and so on.

ANSWER:

Yes, this is possible. You do it using roles and private categories.

Set up roles and categories

First, create roles for the each company:

- Create a role called **Company A** and assign all users from company A to this role
- Create a second role called **Company B** and assign all users from company B to this role.

Next, create private categories:

- Create a category specifically for Company A. Let's call it **Company A documents**.
- For the **Private** field, check **Read** (note that there is a second option here, Write. This controls who can edit an article)
- This brings up a new option, **Access for selected roles**. Select **Company A**

- Select other options required for this category and then **Save** to complete
- Do the same for Company B

Create a general category:

- [Create another category](#) -- let's call it it **User Manual** -- that users in both companies can look at. Do not assign a role this time.

Create your articles

Everything is now set up.

- When you [create articles](#), assign them to the appropriate category - **User Manual** category if you want all users to read it, Company A if you only want users from Company A to read it, and Company B if you only want users from Company B to read it.

What users see

Once this is done, users from Company A can log on and read all User Manual articles, plus all Company A articles.

Knowledgebase

> FAQ
> User Manual
> Company A documents

While a user from Company B sees:

Knowledgebase

> FAQ
> User Manual
> Company B documents

Article ID: 234
Last updated: 16 Aug, 2019
Updated by: Cherevko J.
Revision: 4
HowTo, Tips & Tricks -> KBPublisher -> How can I show different content for different users?
https://www.kbpublisher.com/kb/entry/234/