

# How can I show different content for different users?

## QUESTION:

Is it possible to create "user areas"?

We would like our customer A to see all our general documentation plus articles specific to company A, customer B to see all general documentation plus articles specific to company B (but not A) and so on.

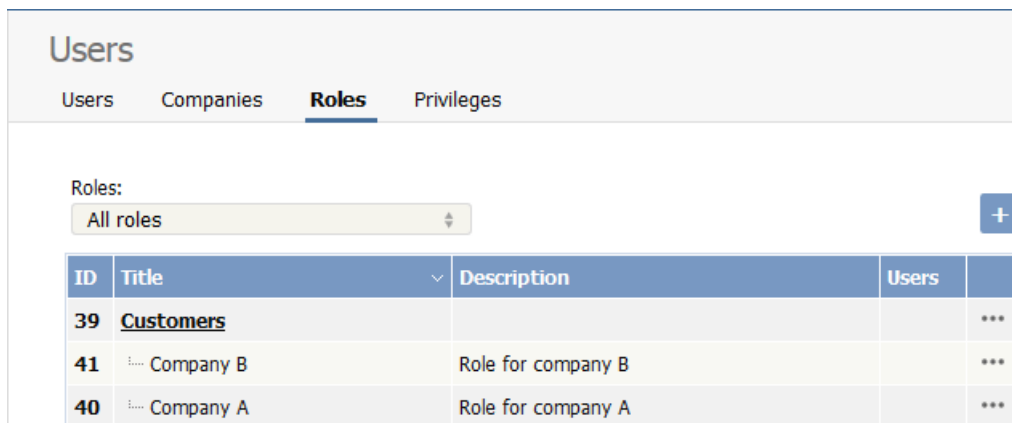
## ANSWER:

Yes, this is possible. You do it using roles and private categories.

## Set up roles and categories

First, create roles for the each company:

- [Create a role](#) called **Company A** and assign all users from company A to this role
- [Create a second role](#) called **Company B** and assign all users from company B to this role.



ID	Title	Description	Users	
39	<b>Customers</b>			...
41	Company B	Role for company B		...
40	Company A	Role for company A		...

Next, create private categories:

- [Create a category](#) specifically for Company A. Let's call it **Company A documents**.
- For the **Private** field, check **Read** (note that there is a second option here, Write. This controls who can [edit](#) an article)
- This brings up a new option, **Access for selected roles**. Select **Company A**

## Articles

Articles Drafts Featured Comments Feedbacks Glossary **Categories** Template

Edit

\*Title:

Description:

\*Parent category:  +

Category type:  ?

Sort entries by:  ?

Order:

Private:  ?

Read

Access for assigned roles only (no role - access for all authorized (logged on and has enough privileges) users):

+ -

Write

Allow comments:  Yes ?

Allow rate:  Yes ?

Published:  Yes

Supervisor + - ?

- Select other options required for this category and then **Save** to complete
- Do the same for Company B

Create a general category:

- [Create another category](#) -- let's call it **User Manual** -- that users in both companies can look at. Do not assign a role this time.

## Create your articles

Everything is now set up.

- When you [create articles](#), assign them to the appropriate category - **User Manual** category if you want all users to read it, Company A if you only want users from Company A to read it, and Company B if you only want users from Company B to read it.

## Articles

**Articles** Drafts Featured Comments Feedbacks Glossary Categories Template

Category:  Status:  Type:  Search:  + - ...

Records: 1 - 10 of 142 Pages: 1 of 15 >>> Records per page: 10

ID	Posted	Updated	Title	Category	Rating	Views	Status
105	29 Nov, 2007	03 Aug, 2019	<a href="#">Article workflow</a>	<a href="#">Company A documents</a>	★★★★☆	98	...
106	30 Nov, 2007	03 Aug, 2019	<a href="#">User privileges</a>	<a href="#">Company B documents</a>	★★★★☆	119	...
62	03 Nov, 2007	03 Aug, 2019	<a href="#">The category input screen explained</a>	<a href="#">Comments</a>	★★★★☆	43088	...

## What users see

Once this is done, users from Company A can log on and read all User Manual articles, plus all Company A articles.

Knowledgebase
> FAQ
> User Manual
> Company A documents

While a user from Company B sees:

Knowledgebase
> FAQ
> User Manual
> Company B documents

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<https://www.kbpublisher.com/kb/entry/234/>