KBPublisher v5.5 Release Notes

We are proud to announce that the latest version of KBPublisher, v 5.5, is now available. We have added some much-requested features and have improved existing features.

New Modules and Features

Automations

• The Automations feature allows users to pre-set certain KBPublisher actions, such as notifications based on certain conditions, and article publishing. For example, use this function to keep articles up-to-date by defining notifications to be sent to authors if one of their articles has not been updated within 6 months.

Drafts

- The Drafts module grants users the ability to create new articles, or modify existing published articles without interfering with live publications. Users can create and modify drafts in a separate area until each draft is finished and ready to go live.
- The Drafts module also provides the opportunity to allow specific users access to create drafts that must be submitted for approval before publication.

Workflow

- Workflow routes a document or item to a group of people for review. You can use it to manage the approval process for the
 publication of articles.
- Reviewers can provide feedback on an article. The feedback is compiled and sent to the person who initiated the workflow.

Spell Suggestion

• This feature helps your knowledgebase users when they search for documents or files, by suggesting the correct spelling of the words the users are entering as search terms.

Views/Hits Report

- The Views/Hits Report module lets you monitor the number of views and downloads an article, news item or file has had.
- KBPublisher can flexibly generate transaction reports according to your needs, such as the number of views and downloads for each knowledgebase item per day, per week or per month.

Trash Feature

• The Trash feature lets you recover accidentally-deleted articles. It stores all "deleted" entries in a temporary storage location instead of permanently deleting them.

New Export Modules

- The "Export KB to HTML" module lets you export all KBPublisher data, or the contents of a particular category, for offline browsing.
- The "Export Articles" module lets you export articles into XML, CVS, or Excel format for offline storage or review..

Featured Articles

• This feature allows to set articles as

Article ID: 415

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