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What does the red key mean beside a category, article or file?

It means that access is restricted. You may need to log on to see view articles, or you may require special user access.

How do I insert a picture in an article

Instructions can be found under [add a picture to an article](#).

It does not work. What I should do?

Set configuration value `$conf['debug_info'] = 1` in file `kb/admin/config.inc.php`, then you can see real sql errors and all php errors. Make sure you properly edited(adjusted) file `kb/admin/config.inc.php`

How to change some localization words, phrases?

All languages files are in `kb/admin/lang/[lang]/` directory. Open your language folder and make all necessary changes.

How does search work? What is search algorithm?

Search functionality is provided by **MySQL** full-text searching. This is a natural language search that allows you to type in a question or regular sentence that describes the information you are looking for, and then uses programmed logic to determine the keywords in the sentence. See here for details [Boolean Full-Text Searches](#).

Optionally you can set KBPublisher to use **Sphinx** search engine. It is a full-text search engine that provides fast and relevant full-text search functionality. See [this article](#) how to enable it.

Why search does not find words with less than 3,4 characters?

The minimum and maximum lengths of words to be indexed are defined by the `ft_min_word_len` and `ft_max_word_len` system variables.

[How to change ft_min_word_len](#)

[Fine-Tuning MySQL Full-Text Search](#)

[Full-Text Stopwords](#)

Where is client(end user) screen?

http://www.your_site.com/kb/ (where kb is an installation folder)

How can I translate KBPublisher to another language?

To translate to other language you should copy directory kb/admin/lang/en and rename 'en' to translated language.

Made all necessary changes in .ini files and in config_lang.php

Set your language in \$conf['lang'] variable in admin/config.inc.php

(\$conf['lang'] = 'your_language_folder_name;')

We have made some special utilities, it will display some help information:

- http://your_domain.com/kb/admin/lang/test_language.php
- http://your_domain.com/kb/admin/lang/display_language.php

You can find [available localizations](#) in download section.

Where can I change look and feel?

Instructions can be found in this [article](#).

How can I enable "Search engine friendly URL"?

For now so called "Search engine friendly URL" works only on Apache web server. It should work automatically if your Apache is installed with mod_rewrite enabled. Please read [here](#) for more details

I have installed PHP and MySQL and I can see only blank page. What's wrong?

MySQL is not enabled by default, nor is the MySQL library bundled with PHP. In order to have these functions available, you must compile PHP with MySQL support.

[PHP manual - MySQL](#)

Set `conf[debug_info] = 1` in **`your_kb_installation_directory/admin/config.inc.php`**. It will display an error if you do not have MySQL extension enabled.

Does KBPublisher support SQL Server?

No. Currently KBPublisher supports only MySQL.

Can I add Flash to a content page?

Sure you can. The process is like for [adding image](#) to article. Use "Insert/Edit Flash" button from HTML editor toolbar.
Tip: you can add any HTML inside the content page.

No visual confirmation (captcha) required, even when the setting is on

The most likely cause is that your PHP installation does not have GD. Check if the GD library is installed with php and install it if it is not. Information about GD and instructions for installing it can be found on the PHP site at <http://www.php.net/gd>.

The article view/hits count is not increased. How to fix it?

Make sure you set up Scheduled Tasks.

See [Setting up scheduled tasks](#) and [Track scheduled tasks](#) articles for details.

Setup wizard reports that session support is OFF, but it is ON in php.ini. What is a problem?

Try the following steps:

1. Run setup wizard from the start, click "Cancel" to start it over.
2. Make sure cookies are allowed in your browser.
3. Check out your `session.save_path` variable and make sure directory is writable and have enough space.

<http://php.net/manual/en/session.configuration.php#ini.session.save-path>

