Secure Knowledge Sharing: Private Articles for Your Knowledge Management Toolkit

What the Private function does

The private option:

- Lets you force users to log on to read items
- Allows you to restrict who can read items
- Allows you to restrict who can edit or upload items.

It works for articles, files and news items, and can be applied at individual item level and at category level.

Using the Private function

Force users to log on

If you mark an item as **private read** and *do not assign roles*:

- Users must log on to read the item
- Any user who is logged on can read it
- In the Public area users will not see the item until they are logged on
- In the Admin area all users will see the item.

If you mark an item as both **private read** and **private write** and *do not assign any roles*:

- Users must log on to read the item
- Users who are not logged on cannot see the item.

Restrict read access

If you mark an item as **private read** and *do assign roles*:

- Users must log on to read item
- Only users who belong to the nominated role can read the item
- In the Public area, users who do not belong to the nominated role cannot see the item
- All users in the Admin area can see the item.

Restrict write access

If you mark an item as **private write** and *do assign roles*:

- All users can read the item
- Only users who belong to the nominated role can create, edit or update the item
- For articles, users will not see Edit Article and Quick Edit options in the Public view if they do not belong to the correct role

Note that if you mark an item as **private write** and *do not assign roles*:

- All users can see and read the item
- All users logged in to the Admin area with appropriate privileges can edit the item.

Restrict both read and write access

If you mark an item as both **private read** and **private write** and *do assign roles*:

- Users must log on to read the item
- Only users who belong to the nominated role can see or read the item
- Only users who belong to the nominated role can create, edit or post the item
- In the Public area, users who do not belong to the nominated role cannot see the item
- In the Admin area, users who do not belong to the nominated role cannot see the item

Note that private items work in conjunction with privileges. A user who does not have, say, author privileges, will still not be able to create articles even if they are assigned to a role that allows them access via private write.

Set up private read, write, and unlisted

To restrict whole categories:

- Edit the article category.
- Choose **Private Read** if you wish to restrict who can read the articles in this category or force users to log on to read the articles. Choose **Private Write** if you wish to restrict who can create or edit articles in the category. Choose both **Private Read** and **Private Write** if you wish to restrict both reading and writing articles in this category.
- This brings up another option, **Access for assigned roles only**.
  By default, this is set to **None**, which means that users must log on to read articles in this category, but anyone can read them once they have logged on.
- Select which roles users must belong to in order to read or write articles in the category.

- Click **Save**.

To restrict access to a single article:

- Edit the article.
- Click on the **Advanced** tab.
- Choose **Private Read** if you wish to restrict who can read the article or wish to force users to log on to read it. Choose **Private Write** if you wish to allow everyone to read the article but only writers in a specified role to edit it. Choose both **Private Read** and **Private Write** if you wish to restrict both reading and writing the article.
- This brings up another option, **Access for assigned roles only**.
  By default, this is set to **None**, which means that the article is private, but all users can read it once they have logged on.
- Select which roles users must belong to in order to read/write the article.
- Click **Save**.

To make a single article unlisted:

- Edit the article.
- Click on the **Advanced** tab.
- Choose **Private Unlisted** if you wish to make the article available only for users who has a link to it.
- Click **Save**.
- In the **Details** section, you can copy a link for opening or downloading the article, and then give the link to a user.

Article ID: 129
Last updated: 24 Apr, 2025
Updated by: Leontev E.
Revision: 5
KBPublisher 8.0 Knowledge Management Handbook -> Articles -> Articles -> Secure Knowledge Sharing: Private Articles for Your Knowledge Management Toolkit
https://www.kbpublisher.com/kb/entry/129/