Setup tests

The Setup Tests screen is available as a tab from the Settings menu. It allows you to check that your knowledgebase has been set up properly.

To get to the screen:

- Log in as an admin user
- Click Settings -> Admin
- Click the Setup Tests tab

The Setup Tests tab

When you first install KBPublisher the Setup Tests tab doesn't show much. Click Run Test to get some results.

- The **Files directory** is where files are stored. If this test's status is *passed*, it means that the folder exists and can be written to. If you need to check the name of the directory, click **Setting**.
- The **Cache directory** is where cached files are stored. This is defined in the php config file. You normally would not change this. Passed means that the directory exists.
- The **HTML editor file directory** is where images are stored. If the status is *passed* it means that the directory exists and you can save images to it. If you need to check or update the name of the directory, click **Setting**.
- **XPDF** allows you to search PDF files.

If this setting is *disabled*, then XPDF has not been installed. If the status is *failed or error*, details of the error will be provided. If the status is *passed*, your knowledgebase should be able to search PDF documents. To install XPDF, see <u>Enable Searching in Files</u>.

- Catdoc allows you to search Word 2003 files.
 If this setting is *disabled*, then Catdoc has not been installed. If the status is *failed or error*, details of the error will be provided.
 If it is *passed*, your knowledgebase should be able to search .doc documents.
 To install catdoc, see <u>Enable Searching in Files</u>.
- PHP Zip extension allows you to search Word 2007/2010 files and Excel 2007/2010 files and from OpenOffice documents. If the status is *failed or error*, then PHP Zip extension has either not been installed or is not installed properly; details of the error will be provided. If the status is *passed*, then your knowledgebase should be able to search docx, xlsx, and .odt files. To install PHP Zip extension, see this link.
- **Spell Suggest** helps your knowledgebase users when they search for documents or files, by suggesting the correct spellings of the words the users are entering as search terms. If the status is *passed*, then Spell Suggest is installed and end users should see helpful spelling hints. If the status is *failed* or *error*, details of the error will be supplied.
- **Htmldoc** allows you to export KB to PDF, it is required for PDF Export plugin. If the status is *disabled*, Htmldoc hasn't been installed. If the status is *failed or error, d*etails of the error will be provided. If this is *passed* then you should be able to export your knowledgebase as a PDF document and/or as HTML. See <u>enable exporting to PDF</u> for setup and requirements.
- Wkhtmltopdf allows you to export KB to PDF, it is required for PDF Export plugin. If the status is *disabled*, Wkhtmltopdf hasn't been installed. If the status is *failed or error, d*etails of the error will be provided. If this is *passed* then you should be able to export your knowledgebase as a PDF document and/or as HTML. See <u>enable exporting to PDF</u> for setup and requirements.

Scheduled tasks tells you if your cron jobs are set up properly.
 If the status is *disabled*, then you will not be able to schedule tasks or run reports, and users will not be notified of changes they have subscribed to. Some admin tasks will also not run.
 Cron jobs are set up on the server. <u>Click here</u> for how to set them up.
 If the status is *error*, then there is a problem in your setup and some tasks could not execute. Information about the problem will be listed with the error.
 If the status is *passed* then your cron jobs have been set up properly and scheduled tasks should run.

• Sphinx

Sphinx Search Server allows you to enable fast full-text search capability. <u>Click here</u> for how to set them up.

Note:

• This set of tests runs as a regularly scheduled task. If there is an error, the knowledgebase administrator is notified by email.

This functionality works in version 4.0 and above

Article ID: 306 Last updated: 25 Jun, 2019 Updated by: Leontev E. Revision: 7 User Manual v8.0 -> Installation -> Setup tests https://www.kbpublisher.com/kb/entry/306/