

The Email Tab Explained

The **Email** tab under the **Settings** controls who receives administration emails, and how the email is set up.

Settings

AdminPublic Area**Email**AuthenticationPluginsWizardLicense

EmailLetter Template

1

Support Email

Support Mailer:	<input type="text" value="KBPMailer"/>	Tag: [support_mailer]
Support Email: *	<input type="text" value="Smith@mail.com, Gray@mail.com"/>	All support requests will be sent to this address. Multiple emails allowed, separated by commas. Tag: [support_email]
Support Name:	<input type="text" value="Support Team"/>	Tag: [support_name]
No Reply Email: *	<input type="text" value="donotreply@kbpublisher.com"/>	Tag: [noreply_email]
Admin Email: *	<input type="text" value="Smith@mail.com"/>	All system notifications and warnings will be sent to this address. Multiple emails allowed, separated by commas. Tag: [admin_email]

2

Email Setting

Mailer: *	<input type="text" value="SMTP"/>	How email should be sent.
SMTP Host:	<input type="text"/>	
SMTP Secure:	<input type="text" value="None"/>	Secure SMTP connection over SSL, TLS.
SMTP Port:	<input type="text" value="25"/>	
Use SMTP Auth:	<input checked="" type="checkbox"/>	
SMTP User:	<input type="text" value="ves"/>	
SMTP Password:	<input type="password" value="....."/>	

3

Mass Mailer

Email limit per hour:	<input type="text" value="250"/>	Maximum number of emails to be send per hour.
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Test / SaveSet Defaults

1. The **Support Email** sections allows you to define system emails.

- **Support mailer** is the special email header
- **Support Email** is the email address, or addresses, where the administration emails are sent. Feedback emails are sent to this address. You can enter more than one email address. Separate each email address with a comma.
- **Support Name** is the name the user sees when they receive an email from KBPublisher. For example, if you reply to a feedback question, this is the name that will be shown in the reply field
- The **No Reply Email** is the email address that sends automated information such as subscription alerts, password enquiries and so on
- The person or persons assigned in the **Admin Email** receive system notifications, warning messages and other messages that impact the running of your knowledgebase.

2. The **Email settings** are where you set up the mail system.

- The **mailer** is the system you are using to send the emails.
 - This defaults to the **PHP mail function** unless you change it.
 - The other items here are specific to the **SMTP** mailer, and should only be filled in if you have specified **SMTP** as the mailer.
 - **Sendmail** defines the location of sendmail files. Sendmail is a UNIX based mail application. You would not normally change this.

3. The **Mass mailer** controls how many emails, such as subscriptions, are sent by the background task scheduling system.

- **Email limit per hour** controls how many emails are sent per hour.

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