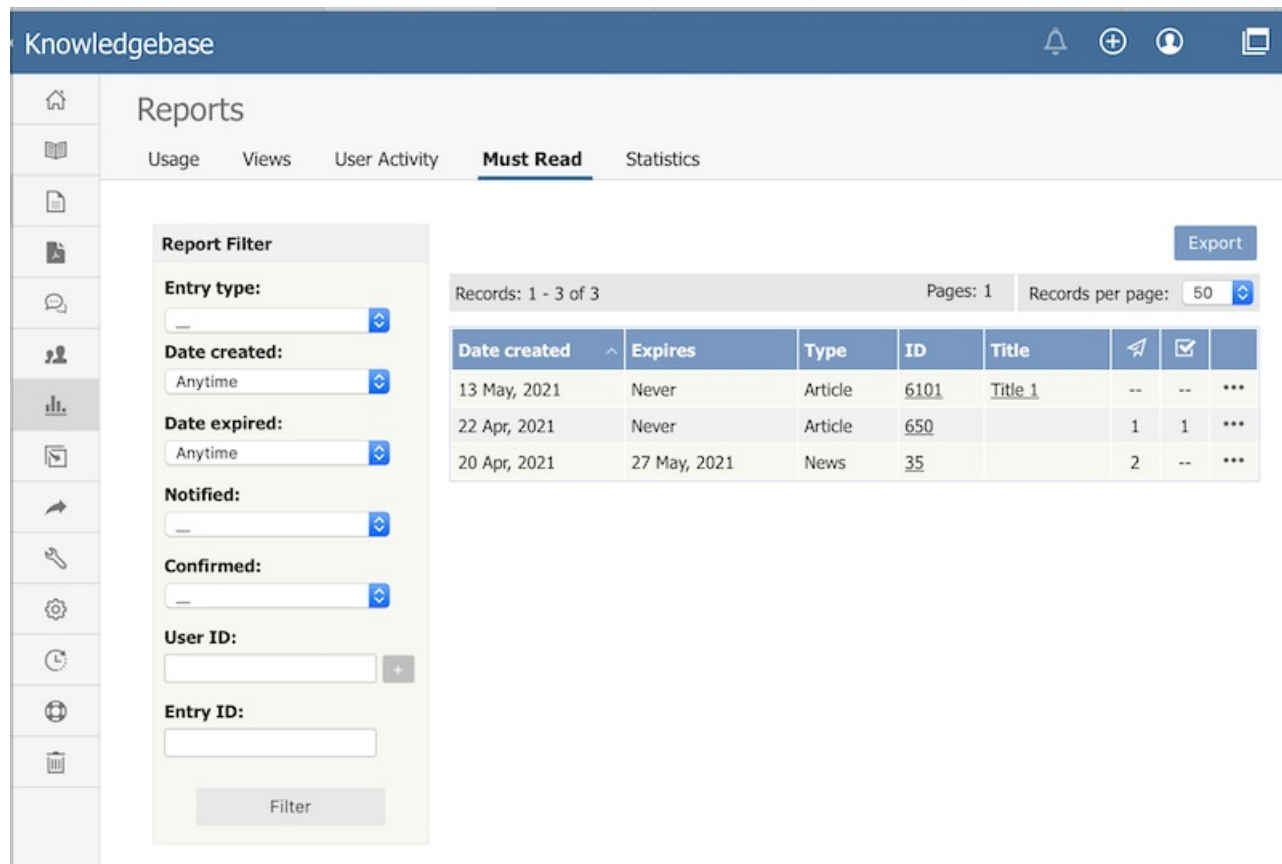


The Must Read Report Explained

The **Must Read Report** lets you review which articles are set as required reading, who has confirmed reading them and when, and who has not confirmed reading.



The screenshot shows the Knowledgebase interface with the 'Reports' section selected. The 'Must Read' tab is active. On the left, the 'Report Filter' panel includes dropdowns for 'Entry type', 'Date created', 'Date expired', 'Notified', and 'Confirmed', as well as text input fields for 'User ID' and 'Entry ID'. A 'Filter' button is at the bottom of the panel. On the right, the report results are displayed as a table with columns: Date created, Expires, Type, ID, Title, and action icons. The table shows 3 records. Above the table, there is a summary bar with 'Records: 1 - 3 of 3', 'Pages: 1', and 'Records per page: 50'. An 'Export' button is located at the top right of the table area.

Date created	Expires	Type	ID	Title			
13 May, 2021	Never	Article	6101	Title 1	--	--	***
22 Apr, 2021	Never	Article	650		1	1	***
20 Apr, 2021	27 May, 2021	News	35		2	--	***

You can **filter** the display to simplify finding what you want. The **Report Filter** is on the left of the screen, and you can use one or all of these filter conditions:

- **Entry Type** -- Choose from the available options: Article or News.
- **Date Created** -- Choose a time period when the Must Read was created, such as "This Week". If you choose "Custom", fields appear where you specify the start and end dates for the custom period.
- **Date Expired** -- Choose a time period when the Must Read expires. If you choose "Custom", fields appear where you specify the start and end dates for the custom period.
- **Notified** -- Filter result by Notified status.
- **Confirmed** -- Filter result by Confirmed status.
- **User ID** -- You can enter one or more user IDs, if you know them, to restrict the display to those users only. If you enter multiple IDs, separate them with commas (like "22, 40, 104, 10021").
- **Entry ID** -- You can enter one or more document IDs, if you know them, to restrict the display to those documents only. If you enter multiple IDs, separate them with commas (like "22, 40, 104, 10021").

Click **Filter** to display filtered search results. If there are no results, your search may be too restrictive: remove or relax one filter and click **Filter** again.

To see **details** about one Must Read use, choose **Details** from popup menu on the right.

Details View

The details view displays detailed information about Must Read items, such as Must Read details, and a list of users along with dates when they were notified and when they confirmed.

Usage	Views	User Activity	Must Read	Statistics
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Report Filter

Notified:

Confirmed:

User ID:

Date created:	20 Apr, 2021 11:09 AM
Expires:	27 May, 2021
Force to read:	No
Notes:	Notes News
Notified:	2
Confirmed:	1

Export

Records: 1 - 0 of 0 Pages: 1 Records per page: 50

User	Notified	Confirmed
Revier R.	20 Apr, 2021 12:00 PM	--
Leontev E.	20 Apr, 2021 12:00 PM	13 May, 2021 02:15 PM

You can export the views data for the documents you selected. See [Export Reports](#).

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