

# The Usage Report Explained

The screenshot shows the 'Reports' section with the 'Usage' tab selected. On the left is a 'Report Filter' panel with a list of statistics to be tracked. The 'Range' is set to 'Daily', and the 'Period' is 'This Month'. An 'OK' button is at the bottom of the filter panel. To the right is a line chart showing 'Article Views', 'File Downloads', 'Logins', and 'Comments' from July 1st to July 31st, 2019. Below the chart is a table with the same data. An 'Export' button is located to the right of the table.

**Report Filter**

**Report:**

- Article Views
- File Downloads
- News Views
- Logins
- Registrations
- Comments
- Feedback
- New Articles
- New Files
- Updated Articles
- Updated Files

**Range:** Daily

**Period:** This Month

OK

**Chart Type:**  Line  Bar  Pie  None

| Date         | Article Views | File Downloads | Logins | Comments |
|--------------|---------------|----------------|--------|----------|
| 01 Jul, 2019 | 2             | 0              | 1      | 0        |
| 02 Jul, 2019 | 3             | 0              | 1      | 0        |
| 03 Jul, 2019 | 2             | 0              | 2      | 0        |
| 04 Jul, 2019 | 1             | 0              | 1      | 0        |
| 05 Jul, 2019 | 1             | 0              | 0      | 0        |

1. **Report Filter** allows you to choose which statistics you want to report on. Check each item you want statistics for
2. **Range** allows you to determine whether the stats are shown for each day, for a month at a time or for a whole year.
3. **Period** is the time period over which the stats are to be listed for. The options here depend on what you choose in the range. For example, if you choose monthly, then the period options will be this week, previous week, this month or the previous month. You can also select a custom period. If you choose this KBPublisher allows you to choose a From date and a To date.
4. Once you have selected filters, a range and a time period, click the **OK** button to produce the report.
5. The report is displayed as a graph – you can choose line, bar or pie charts
6. And as a table on screen.
7. If you wish, you can also **Export** the results.

The 'Export' dialog box has three radio buttons: 'XML' (selected), 'CSV', and 'Excel'. There are 'Export' and 'Close' buttons at the bottom.

If you click on the **Export** button, you get the option to export the results in XML, CSV or Excel format. Once you have chosen the appropriate format to export in, click on the **Export** button to export the data. You will be asked if you want to open the file or save it.

Note:

- Report functionality only works when [scheduled tasks are turned on](#)
- Data collected is summary data. We do not break down data to individual user level, we collect totals only.

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*This functionality works in version 3.5 and above*