

What is KBPublisher?

KBPublisher is a knowledge base which allows you to share information with employees, customers and partners.

- ✓ A fully featured knowledge base that combines powerful WYSIWYG editing with easy to use functionality
- ✓ Unique design and workflow enables you to create and approve articles and files before they are made available to other users
- ✓ The separate File feature means that your existing documentation can be easily inserted
- ✓ Can be integrated into your company intranet or internet
- ✓ Repeatable, reusable content through templates, file attachments and categories
- ✓ KBPublisher is highly customizable
- ✓ Full control of users, what they can do, and what they can see
- ✓ Can be configured to work in almost any language
- ✓ Import facility allows you to import users and articles from your old system in bulk
- ✓ Remote authentication allows you to integrate your current user authentication system with KB Publisher.
- ✓ An area to post announcements
- ✓ Subscription facility allows users to be notified of changes
- ✓ Version history that allows you to keep track of changes to articles
- ✓ Export facility allows you to export articles or whole knowledgebase to PDF or HTML
- ✓ Reports that provide statistics on users and articles

Public area

Where site visitors, staff read articles, view files, supply/request feedback

The screenshot shows the KBPublisher website interface. At the top, there is a blue header with the 'KBPublisher' logo on the left, a search icon in the center, and a 'Sign in' button on the right. Below the header is a navigation bar with tabs for 'Knowledgebase', 'News', 'Downloads', 'Ask a Question', and an ellipsis. The main content area is divided into several sections:

- Knowledgebase:** A sidebar menu on the left lists categories like FAQ, User Manual, Subscriptions, Getting started, Glossary, and Policies and processes.
- KB Home:** A section with a 'KB Home' link.
- News:** A section titled 'News' featuring a blue link for 'KB Publisher release 7.0 Release Notes' dated '24 Mar, 2019'. The text below states: 'We are proud to announce that the latest version of KBPublisher (v7.0 release candidate) is now available for preview/testing. If you would like to try out our new features, and are able to provide...'
- Featured Articles:** A section with two featured articles:
 - 'System Requirements' (dated 06 Jul, 2019, Views: 107, Comments: 0) with a brief description of minimal requirements.
 - 'How to Create Article' (dated 06 Jul, 2019, Views: 8, Comments: 0) with instructions on how to add an article.
- Most Viewed:** A section with one article: 'Add an article template' (dated 17 Dec, 2007, Views: 559, Comments: 0).
- Recent Articles:** A section with two recent articles: 'System Requirements' (dated 06 Jul, 2019, Views: 107, Comments: 0) and 'Adding Code Snippets' (dated 06 Jul, 2019, Views: 107, Comments: 0).

KBPublisher navigation gives you quick access to:

- Articles - read articles in the knowledgebase
- Files - view attached files
- News - read announcements
- Feedback - ability to contact administrator
- Glossary - a glossary of terms
- Comments - users can add comments to articles
- Ratings - users can rate content
- RSS feeds
- Email notifications - users can be notified when an item is changed

Administration area

Where staff create, edit and publish articles, upload files, moderate the knowledgebase and manage users

The screenshot shows the KBPublisher dashboard. At the top, there's a navigation bar with 'Home', 'Dashboard', and 'Statistics'. A sidebar on the left contains various icons for navigation. The main content area features a 'Welcome to KBPublisher!' message with a 'Start Wizard' button. Below this are five summary cards:

- My Articles:** Published (2)
- Drafts assigned to me for approval:** --
- My Article Drafts:** Waiting for approval (1), Rejected (1), Approved (2)
- My File Drafts:** In progress (1), Approved (1)
- My Files:** Published (17), Not published (2)

Where those who prepare and approve the content:

- Create articles
- Have them approved and published (or publish them direct)
- Schedule them to go live at on a specified date
- See history of changes to articles and revert back to earlier versions if required
- Upload files
- Automatically add any file uploaded to you server to the knowledgebase
- Moderate feedback
- Manage comments
- Bulk import articles from other sources
- Manage categories
- Manage users
- Import users
- Generate statistical reports
- Access log files
- Export articles as PDF or HTML files

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