

## What is KBPublisher?

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KBPublisher is a knowledge base which allows you to share information with employees, customers and partners.

- ✓ A fully featured knowledge base that combines powerful WYSIWYG editing with easy to use functionality
- ✓ Unique design and workflow enables you to create and approve articles and files before they are made available to other users
- ✓ The separate File feature means that your existing documentation can be easily inserted
- ✓ Can be integrated into your company intranet or internet
- ✓ Repeatable, reusable content through templates, file attachments and categories
- ✓ KBPublisher is highly customizable
- ✓ Full control of users, what they can do, and what they can see
- ✓ Can be configured to work in almost any language
- ✓ Import facility allows you to import users and articles from your old system in bulk
- ✓ Remote authentication allows you to integrate your current user authentication system with KB Publisher.
- ✓ An area to post announcements
- ✓ Subscription facility allows users to be notified of changes
- ✓ Version history that allows you to keep track of changes to articles
- ✓ Export facility allows you to export articles or whole knowledgebase to PDF or HTML
- ✓ Reports that provide statistics on users and articles

### **Public area**

**Where site visitors, staff read articles, view files, supply/request feedback**

KBPublisher navigation gives you quick access to:

- Articles - read articles in the knowledgebase
- Files - view attached files
- News - read announcements
- Feedback - ability to contact administrator
- Glossary - a glossary of terms
- Comments - users can add comments to articles
- Ratings - users can rate content
- RSS feeds
- Email notifications - users can be notified when an item is changed

## Administration area

**Where staff create, edit and publish articles, upload files, moderate the knowledgebase and manage users**

The screenshot shows the KBPublisher dashboard. At the top, there's a navigation bar with 'Home', 'Dashboard', and 'Statistics'. A sidebar on the left contains various icons for navigation. The main content area features a 'Welcome to KBPublisher!' message with a 'Start Wizard' button. Below this are five summary cards:

- My Articles:** Published (2)
- Drafts assigned to me for approval:** --
- My Article Drafts:** Waiting for approval (1), Rejected (1), Approved (2)
- My File Drafts:** In progress (1), Approved (1)
- My Files:** Published (17), Not published (2)

Where those who prepare and approve the content:

- Create articles
- Have them approved and published (or publish them direct)
- Schedule them to go live at on a specified date
- See history of changes to articles and revert back to earlier versions if required
- Upload files
- Automatically add any file uploaded to you server to the knowledgebase
- Moderate feedback
- Manage comments
- Bulk import articles from other sources
- Manage categories
- Manage users
- Import users
- Generate statistical reports
- Access log files
- Export articles as PDF or HTML files

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