

# What is KBPublisher?

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KBPublisher is a knowledge base which allows you to share information with employees, customers and partners.

- ✓ A fully featured knowledge base that combines powerful WYSIWYG editing with easy to use functionality
- ✓ Unique design and workflow enables you to create and approve articles and files before they are made available to other users
- ✓ The separate File feature means that your existing documentation can be easily inserted
- ✓ Can be integrated into your company intranet or internet
- ✓ Repeatable, reusable content through templates, file attachments and categories
- ✓ KBPublisher is highly customizable
- ✓ Full control of users, what they can do, and what they can see
- ✓ Can be configured to work in almost any language
- ✓ Import facility allows you to import users and articles from your old system in bulk
- ✓ Remote authentication allows you to integrate your current user authentication system with KB Publisher.
- ✓ An area to post announcements
- ✓ Subscription facility allows users to be notified of changes
- ✓ Version history that allows you to keep track of changes to articles
- ✓ Export facility allows you to export articles or whole knowledgebase to PDF or HTML
- ✓ Reports that provide statistics on users and articles

## Public area

**Where site visitors, staff read articles, view files, supply/request feedback**

KBPublisher

Sign in

Knowledgebase

News

Downloads

Ask a Question

...

Knowledgebase

> FAQ

> User Manual

> Subscriptions

> Getting started

> Glossary

> FAQ

> Policies and processes

KB Home

News

KB Publisher release 7.0 Release Notes

24 Mar, 2019

We are proud to announce that the latest version of KBPublisher (v7.0 release candidate) is now available for preview/testing. If you would like to try out our new features, and are able to provide...

Featured Articles

System Requirements

KBPublisher has very minimal requirements and should work on any modern server. Client Side: Operating System: Any Windows, Mac or Linux Web Browser: Internet Explorer 5.5+ and Gecko browser...

06 Jul, 2019 Views: 107 Comments: 0

How to Create Article

If you are in the Public area, the quickest way to add an article is via the Manage menu in the top right of your screen: Click on Manage -> Add Article Here If you are in the Admin area,...

06 Jul, 2019 Views: 8 Comments: 0

Most Viewed

Add an article template

To add a new article template Click on the Knowledgebase menu Choose the Article Template tab Click on Add New. Once you are on the article screen you must complete the following...

17 Dec, 2007 Views: 559 Comments: 0

Add a category

The quickest way to add a category is to use the Shortcuts menu at the top

Recent Articles

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Adding Code Snippets

You may want to add code examples, or snippets, to your knowledgebase

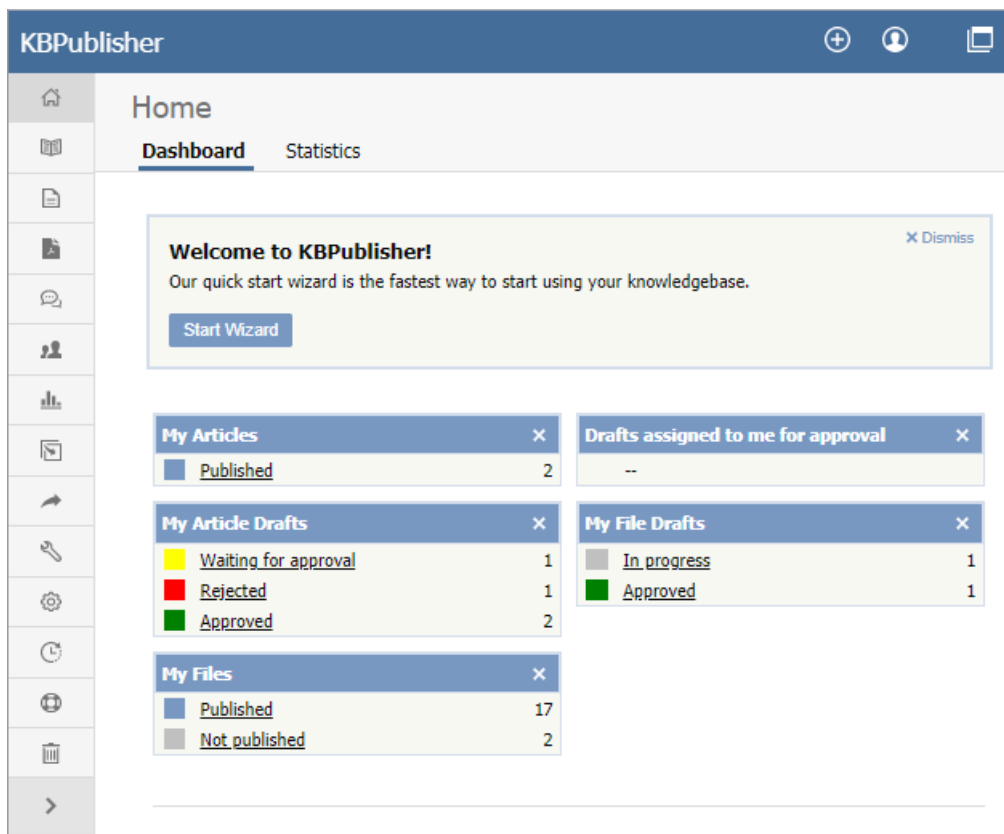
KBPublisher navigation gives you quick access to:

- Articles - read articles in the knowledgebase
- Files - view attached files
- News - read announcements
- Feedback - ability to contact administrator
- Glossary - a glossary of terms
- Comments - users can add comments to articles
- Ratings - users can rate content
- RSS feeds
- Email notifications - users can be notified when an item is changed

## Administration area

**Where staff create, edit and publish articles, upload files, moderate the knowledgebase and manage users**

2



Where those who prepare and approve the content:

- Create articles
- Have them approved and published (or publish them direct)
- Schedule them to go live at on a specified date
- See history of changes to articles and revert back to earlier versions if required
- Upload files
- Automatically add any file uploaded to you server to the knowledgebase
- Moderate feedback
- Manage comments
- Bulk import articles from other sources
- Manage categories
- Manage users
- Import users
- Generate statistical reports
- Access log files
- Export articles as PDF or HTML files

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<https://www.kbpublisher.com/kb/entry/118/>