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KBPublisher release 7.5.1 fixed several issues found in release 7.5

- Fixed issue with possible PHPMailer vulnerability
- Fixed issue with PHP warning in Agree Terms screen

Upgrading KBPublisher

This package is available as both a standard upgrade and as a Modified Files package.
All downloads are available in your [client area](#).

- To upgrade from **v7.5 to 7.5.1**, you can use the "Modified Files package." Please read about how to [replace modified files only](#).
- To upgrade from an earlier version, please read [Upgrading KBPublisher](#).

We are proud to announce that the latest version of KBPublisher v7.5 is now available. We have added some much-requested features and have improved existing features.

New Modules and Features

Must Read

- Must Read functionality allows you to set up a mandatory reading requirement.
- To make sure that staff members receive information, we have added a mandatory reading requirement option. When a staff member signs on to the KB they are notified that there is a mandatory reading item and they are directed to it. After reading the article or news, the staff member acknowledges the new information. The system maintains a list of who has and hasn't read the new policy or procedure.

Notifications

- The **Notifications Module** allows you to display reminders to users.
- New notification badges appears at the top of the page and all notifications are available on the users' account page.
- Users can choose to get email and/or in-KB notifications.

Amazon S3 support

- Added an option which allows you to link Amazon S3 files to your KB.

Search in attachments

- Added an option allowing search in attachments.
- When you search all content or search in files, now KBPublisher also search in attachments.

Also

- CKEditor upgraded to version 4.16.2
- Added an option that allows you to reset item views (hits). Only an admin user can do this.
- Added an option to generate Table of Contents on article pages. It uses headings like H1, H2, etc, tags.
- Added an option which allows users to sort related and attachments lists in articles.
- Added an option which allows you to set custom menu items visible to logged-in users only.
- Added an option which allows users to log in with a username or email.
- Added an option to sort articles alphabetically in the reorder popup screen.
- Added an option that allows you to exclude glossary item from highlighting.
- Added an option which lets you choose whether to allow old passwords in Password Rotation.
- Added API options which allows users to authenticate by link.
- Added an option allowing you to choose whether to mark an article as updated when you update an article.
- Added an option which allows custom background colors for icons in the floating article action block.
- Added a privilege option allowing you to restrict creation categories on top levels.
- Added an option to set custom AuthContext in the SAML response.
- Added a feature to monitor files. It goes through all the files and reports if a file is unavailable.
- Move to Trash option added for Files, News and Users modules.
- and some other small enhancements.

Improved Items

- Monthly and Weekly intervals added to content subscription setting.
- 30 and 60 days options added to Password Rotation Frequency setting.
- User will get an email if their password has been changed.
- In Page Template settings you can select from predefined Color Schemes.
- Tags added to Automations conditions and actions.
- In email settings, added SMTP debug output in case of error.
- Bulk Actions now duplicated to the "... button in the top right corner.
- CAPTCHA functionality now supports reCaptcha v2 and v3.

Fixes

- Fixed an issue where you can delete a category even it is used in drafts.
- Fixed an issue where date published did not change on update and result to multiple subscriptions emails.
- Fixed an issue where setting `$conf['auth_check_ip']` to 0 was not compatible with SAML authentication.
- Fixed an issue where if you search on mobile, tooltips hide the first article in the search result.
- Fixed an issue with missing CSRF token when using Remote auth authentication.

Notes

- KBPublisher 7.5 supports PHP 8.0 and MySQL 8.0.x series.
- KBPublisher 7.5 requires PHP 7.2.5 - 8.1 and MySQL 5.0 - 8.0

Upgrading

- Instructions for upgrading your current version can be found [here](#).
NOTE: A full upgrade is required for this version. **Do not use option 3** for the upgrade (replacing modified files only).
- If you use Custom Header and/or Footer, you may need to update your settings. Please verify your KB looks as required after the upgrade.

KBPublisher release 7.0.2 fixed several issues found in release 7.0.1 and added some new features.

- CKEditor upgraded to 4.13.0
- Added an option to move users to the Trash.
- Added an option that allows users to delete their accounts.
- Added the ability to use special search strings to search by id or by tags. Examples: *id:14* and *tag:tag1 tag2 tag3*
- Added an option to disallow and/or validate IP for HTTP requests to cron jobs.
- Added an option to the API to use relative image paths in article body.
- Added an option to reset Draft approval. It moves it to the state it had before approval.
- Changed "View changes" behavior on the draft update screen. Now you can view changes between live updates and the original article.
- Fixed an issue with the admin layout. The side panel design in the admin area is no longer broken.
- Fixed an issue with the database error tree menu if you browse more than 2 category deep for Downloads.
- Fixed an issue with automatically adding files as attachments if there is a duplicate inline file.
- Fixed an issue with adding words to the spellchecker "exclude" dictionary, which is the list of words not to spellcheck.
- Fixed an issue which did not allow you to add or update API keys.
- Fixed an issue with some incorrect button values in Drafts.
- Fixed an issue where the last item in the tree menu on mobile gadgets was missing.
- Fixed an issue related to getting the latest version information.
- Fixed an issue with automation emails. In some circumstances, emails could be not sent.
- Other small bug fixes.

Upgrading KBPublisher

This package is available as both a standard upgrade and as a Modified Files package.

All downloads are available in your [client area](#).

- To upgrade from **v7.0.1 to 7.0.2**, you can use the "Modified Files package." Please read about how to [replace modified files only](#).
- To upgrade from an earlier version, please read [Upgrading KBPublisher](#).

KBPublisher release 7.0.1 fixed several issues found in release 7.0 and added some new features.

- Added dynamic list options to Files: show recently updated files; show most downloaded files.
- Added workflow details info to Drafts list as popup over draft steps.
- Fixed issue with incorrect custom header positions.
- Fixed issue where left menu showed extra bullets for empty categories.
- Fixed issue where, on publish, drafts were set to the default article status. Now article status is set to "Published".
- Fixed issue with not showing user's tooltips in news and articles.
- Fixed file attachment issue that occurred when you replace one file with another with the same name.
- Fixed incorrect position for admin popup menu in floating action block.
- Fixed issue with "Save as Drafts" option when saving a new article.
- Fixed issue with Export plugin testing error.
- Fixed issue with Sphinx setup tests error message.
- Other small bug fixes.

Upgrading KBPublisher

This package is available as both a standard upgrade and as a Modified Files package.

All downloads are available in your [client area](#).

- To upgrade from **v7.0 to 7.0.1**, you can use the "Modified Files package." Please read about how to [replace modified files only](#).
- To upgrade from an earlier version, please read [Upgrading KBPublisher](#).

We are proud to announce that the latest version of KBPublisher v7.0 is now available. We have added some much-requested features and have improved existing features.

New Modules and Features

Responsive Design

- The Public area is completely rewritten using responsive web design concepts. Pages render well across a variety of devices and window or screen sizes.
- Article action buttons such as Rate, Export to PDF, etc. are now in a floating panel and are always visible on the screen.

New layout for Admin Area

- Completely rewritten admin area layout is more user friendly and responsive.
- Searchable settings allow you to quickly find and update settings.
- A setup wizard helps you quickly set up your knowledgebase with most common settings.
- Adjustable list views allow you to set up columns in list view per user.

Page Design

- Interactive page designer allows you to modify the KBPublisher home page and Files page.
- You can move blocks, resize blocks, and add custom blocks to create your preferred layout.

Social Login

- Social login is a form of single sign-on (SSO) using existing information from a social networking service, such as Facebook or Google+, to sign into KBPublisher. It is designed to simplify logins for end users.
- Available social networking services: Google, Facebook, Yandex, VK.

Map View

- Allow visitors to get the whole map of your knowledgebase and quickly find required section.

Also

- CKEditor upgraded to version 4.11.4
- Added an option that allows you to skip article revision creation.
- Added an option to quickly add search terms to exclude from the spell checker.
- Added an option which allows you to add custom sorting rules per category.
- Save Article allows end users to create their own featured articles list.
- Meta keywords added to import process.
- Added extra options to glossary items, such as skipping highlighting and matching case.
- Supported Sphinx version 3.1.1.
- and some other small enhancements.

Improved Items

- Diff functionality was added to Drafts module, it allows to compare different drafts revisions and see differences.
- Improved search by number behaviour. Now it searches in the content first and, if not found and the setting allows, it searches by article ID.
- "Send to friend" option now uses your email client.
- Added a "Resend email" option to registration and reset password forms.
- Added GDPR compliance options that allow you to set up "Agree to Terms" for registration form and cookie consent banner.

Fixes

- Fixed a news subscription issue where news subscriptions emails were sent when the news date was in the future.
- Fixed lost history revision data.
- Fixed an issue where autosaved copies were not deleted in Drafts module.

Notes

- KBPublisher 7.0 supports PHP 7.3 and MySQL 8.0.x series.
- Custom ssl functionality where some critical pages may work under ssl was removed from version 7.0

Upgrading

- Instructions for upgrading your current version can be found [here](#). Full upgrade required for this version, **do not use option 3** for the upgrade (replacing modified files only).
- If you are using Automation Email tasks, please verify your Automation Email tasks after the upgrade.
- If you are using Sphinx, you need to restart it. Go to Settings -> Plugins -> Sphinx Search tab and click "Restart Sphinx Daemon after the upgrade."

KBPublisher release 6.0.2 fixed several issues found in release 6.0.1.

- CKEditor updated to v4.7.2
- Fixed issue with wrong local image path in article API call
- Fixed issue with resetting custom fields on category change when update an article
- Fixed issue with custom fields not changed on delete category by minus sign (-) and dblclick
- Fixed Feedback Quick Response issue if Sphinx enabled
- Fixed issue with related articles button in HTML editor
- Fixed more categories link issue in category popup window
- Other small bug fixes

Upgrading KBPublisher

This package is available as both a standard upgrade and as a Modified Files package.

All downloads available in your [client area](#).

- To upgrade from **v6.0.1 to 6.0.2**, you can use "Modified Files package." Please read [here](#) for instructions.
- To upgrade from an earlier version, please read [here](#) for instructions.

KBPublisher release 6.0.1 fixed several issues found in release 6.0 and added some new features.

- CKEditor updated to v4.7.1
- Updated BING API spell suggestion tool to latest version
- Fixed issue where base href changed links with #/
- Fixed issue with wrong date range in User Activity Reports
- Fixed period filter issue in searching
- Fixed issue with wrong entry id log for login as user
- Fixed issue with wrong pagination in API search method
- Fixed double POST issue in IE 11
- Fixed error messages issue in automation scheduled tasks
- Fixed issue with articles import tool
- Added a feature that allows anonymous API users
- Other small bug fixes

Upgrading KBPublisher

This package is available as both a standard upgrade and as a Modified Files package.

All downloads available in your [client area](#).

- To upgrade from **v6.0 to 6.0.1**, you can use "Modified Files package." Please read [here](#) for instructions.
- To upgrade from an earlier version, please read [here](#) for instructions.

We are proud to announce that the latest version of KBPublisher v6.0 is now available.

New Modules and Features

Sphinx Search Engine support

- Sphinx is a full-text search engine that provides fast and relevant full-text search functionality.
- Key Sphinx features are:
 - high indexing and searching performance
 - advanced indexing and querying tools (flexible and feature-rich text tokenizer, querying language, several different ranking modes, etc)
 - proven scalability up to billions of documents, terabytes of data, and thousands of queries per second
 - Supports Chinese, Japanese and Korean languages.

SAML authentication

- SAML is to enable Single Sign-On for the application across various domains and services.

User Activity Report

- The User Action Report Module allows you to monitor what user is doing in the system, or who viewed a specified article, etc.
- It can flexibly generate transaction reports according to the users' needs, such as number of views/downloads per day, week or month.

Quick Create an Article

- This option allows quick inline creation or update of articles in Public Area.

New Export Modules

- Export to PDF/HTML module enables users to export the entire KBPublisher data, or a particular directory for offline browsing.
- You can add your own header and/or footer to PDF template and it will be included on every page.

Also

- CKEditor updated to v4.6.2
- Added an option to upload file with the same name and it will not be renamed
- Added an option to change article author and/or updater in a bulk
- Added functionality to move articles to Drafts
- Added an option to print, convert to PDF set of articles - previously added to the pool
- Added a category condition to Automation
- Added more Automation placeholders, which allows to parse all matches in one email
- Added functionality which allows to add "Tooltips" to the articles
- Added a feature "Report an issue", if a user sees something incorrect with a particular article - he can report about this
- Added support for automatic sign-in (Keep me signed)
- Added SEF URL for category links
- Added an option to open a file in browser in Downloads section
- Other minor enhancements

Improved Items

- Improved forms: submissions, processing, validating - now uses AJAX
- Improved functionality: assigning a category for the article and/or file in the Admin Area
- Improved Custom Fields module, now organized with tabs
- Improved "Share" menu and functionality to manage it
- Improved articles history module, instead of date added to history - now it displays initially updated date, and instead user who added the article to the history - now it displays the user who updated the article and it's added to the history
- Improved API, now uploaded images are parsed and have full (http) URL in article/news body
- Improved user import functionality, added extra fields, notification email is sent to user
- Improved LDAP auth functionality, added * wildcard support to role/priv mapping
- Improved attachment functionality, it is more easily and intuitive to attach files to article
- Improved search experience in Client Area

Removed Items

- Removed old functionality to approve articles/files, use drafts instead
- Removed "Spotlight" functionality in Admin area, if Sphinx is not installed
- Removed TCPDF library which allows to export single article to PDF

Security Updates

- Password should be at least 8 characters and includes at least 1 uppercase letter, 1 lowercase letter and a number.

Fixes

- Fixed issue where custom fields checkbox is not set, as checked by default

- Fixed issue with "#" sign in URL, it was not converted in SEF URL's
- Fixed issue with "Trash", tab did not display if user is not an admin
- Fixed issues with export to CVS export, it was not removing new lines
- Fixed issue with disappearing {value} in custom fields templates

Notes

- If you are upgrading and using remote authentication - please review your LDAP authentication settings. Enabling and disabling remote authentication has been changed, moved from config file to Settings.
- KBPublisher 6.0 supports PHP 7.1 and MySQL 5.7.x series

KBPublisher release 5.5.1 fixed several issues found in release 5.5 and added some new features.

- CKEditor updated to v4.5.1
- Added "Edit as draft" menu in client area.
- Added functionality to skip search boats when count hits/downloads.
- Fixed fatal error in settings if no `ini_get('date.timezone');`.
- Fixed empty article index issue on restoring it from trash.
- Fixed issue with setting up main category when delete a category in a tree.
- Fixed slashes issue in drafts
- Fixed logo image displaying issue.

Upgrading KBPublisher

This package is available as both a standard upgrade and as a Modified Files package.
All downloads available in your [client area](#).

- To upgrade from **v5.5 to 5.5.1**, you can use "Modified Files package" please read [here](#) for instructions.
- To upgrade from earlier version, please read [here](#) for instructions.

We are proud to announce that the latest version of KBPublisher, v 5.5, is now available. We have added some much-requested features and have improved existing features.

New Modules and Features

Automations

- The Automations feature allows users to pre-set certain KBPublisher actions, such as notifications based on certain conditions, and article publishing. For example, use this function to keep articles up-to-date by defining notifications to be sent to authors if one of their articles has not been updated within 6 months.

Drafts

- The Drafts module grants users the ability to create new articles, or modify existing published articles without interfering with live publications. Users can create and modify drafts in a separate area until each draft is finished and ready to go live.
- The Drafts module also provides the opportunity to allow specific users access to create drafts that must be submitted for approval before publication.

Workflow

- Workflow routes a document or item to a group of people for review. You can use it to manage the approval process for the publication of articles.
- Reviewers can provide feedback on an article. The feedback is compiled and sent to the person who initiated the workflow.

Spell Suggestion

- This feature helps your knowledgebase users when they search for documents or files, by suggesting the correct spelling of the words the users are entering as search terms.

Views/Hits Report

- The Views/Hits Report module lets you monitor the number of views and downloads an article, news item or file has had.
- KBPublisher can flexibly generate transaction reports according to your needs, such as the number of views and downloads for each knowledgebase item per day, per week or per month.

Trash Feature

- The Trash feature lets you recover accidentally-deleted articles. It stores all "deleted" entries in a temporary storage location instead of permanently deleting them.

New Export Modules

- The "Export KB to HTML" module lets you export all KBPublisher data, or the contents of a particular category, for offline browsing.
- The "Export Articles" module lets you export articles into XML, CVS, or Excel format for offline storage or review..

Featured Articles

- This feature allows to set articles as

KBPublisher release 5.0.2 fixed issues found in release 5.0.1 and added some new features.

- CKEditor updated to v4.4.0
- Fixed UNC path issue in Directory Rules
- Fixed TCPDF pdf exporting issue where the courier font was required and then, not found
- Fixed the user company being reset when updating the account in Public Area
- Fixed sql error issued when adding a new file as an attachment, and setting the category so it does not allow files to be attached
- Fixed subscription to category issue in Public Area
- Fixed incorrect special search result issue in Admin Area when changing the number of records per page

Upgrading KBPublisher

This package is available as both a standard upgrade and as a Modified Files package.

All downloads available in your [client area](#).

- To upgrade from **v5.0.1 to 5.0.2**, you can use "Modified Files package" please read [here](#) for instructions.
- To upgrade from earlier version, please read [here](#) for instructions.

KBPublisher release 5.0.1 fixed several issues found in release 5.0 and added some new features.

- CKEditor updated to v4.3.3
- Added ability to quick find/assign parent category when adding/updating a category
- Added option to hide/display private info when creating/updating an article
- Added option to hide/display sorting options info when creating/updating an article
- Added drop-down menu with top categories to some of the menu types in the Public Area
- Added ability to disallow adding custom tags
- Added functionality to interactively map LDAP groups to KBPublisher Privileges and Roles
- Added search terms highlighting on result page
- Fixed article sorting issue in the Public Area
- Fixed wrong charset issue in the mobile version
- Fixed issue with wrong category order after assigning category when the popup is closed
- Fixed "Browse by category" redirection issue in the mobile version
- Fixed wrong anchor links issue when article attached to "Send to friend" email
- Fixed issue when "Set Default Category" button caused an js error

Upgrading KBPublisher

This package is available as both a standard upgrade and as a Modified Files package.

All downloads available in your [client area](#).

- To upgrade from **v5.0 to 5.0.1**, you can use "Modified Files package" please read [here](#) for instructions.
- To upgrade from earlier version, please read [here](#) for instructions.

We are proud to announce that the latest version of KBPublisher v5.0 is now available. We have added some much-requested features and improved existing features.

New Modules and Features

Mobile View

- Mobile View enables KBPublisher to detect knowledgebase visits made through mobile devices, smart phones or tablet PCs and automatically offer the visitor with a knowledgebase version that is optimized for mobile devices, smart phones or tablet PCs.
- This feature is only available in the Public Area of KBPublisher.

Tags

- KBPublisher v5.0 updates its list of features by introducing the Content Tagging function. With content tagging, you can assign keywords to files, news, and articles in order to classify information and make searching in KBPublisher faster and easier.
- Upgrading to KBPublisher v5.0 converts all the current meta keywords of your articles to "hidden" tags, which makes the keywords invisible to the public but will still be searchable.
(This works the same as your current keywords).

Remote Authentication (LDAP Authentication)

- KBPublisher v5.0 introduces an interactive module that enables you to directly setup Remote Authentication through the KBPublisher's settings. The module also allows you to easily test and debug the Remote Authentication that you have set up.
- KBPublisher v5.0 also gives you the capability to prohibit remote-authenticated users from updating their accounts.

API

- The KBPublisher API v1 provides a set of RESTful services for retrieving documents and metadata.
- Allows you to retrieve articles, news, and files and also search the KB.

Also

- CKEditor updated to v4.2.2.
- Added "Share" button so visitors can share articles on social networking sites.
- Added feature to hide private categories in the category listing screen within Admin Area.
- Added feature to view/print any article revision.
- Added feature enabling comparisons between article revisions.
- Added feature to set "Default Category" to be quickly assigned to an article or file.
- Added new setting for header, footer, and styles for custom templates.
- Added ability to skip Privileges/Roles updates on login with remote authentication.
- Added ability to Drag & Drop an image to cursor position in HTML editor.
- Added function so user can see all recent and/or popular articles.
- Other small enhancements.

Improved Items

- Improved search relevancy and usability, HTML removed from article's index.
- Improved "Reset Password" functionality.
- Improved change password, to be on a separate screen.
- Improved password security now using the more secure Blowfish algorithm.
- Improved Category filter for article listing in Admin Area.

Fixes

- Fixed issue with incorrect handling of private categories in export modules, so that the top private category is not skipped.
- Fixed scheduled tasks reporting behavior so no "critical" error displays if zip is not installed.
- Fixed issue with wrong displaying MSWord characters in exported PDF.

Try it

- You can download v5.0 trial version at your [Client Area](#)

Notes

- PHP version not less than 5.1.2 should be installed, recommended 5.3 and above
- Upgrading to KBPublisher v5.0 converts all the current meta keywords of your articles to "hidden" tags, which makes the keywords invisible to the public but will still be searchable. (The same function as your current keywords). You can change tags form Hidden to Visible anytime.
- Custom template file (Page to load) was changed.
If you are using custom template you should update Settings.

Go to Admin Area -> Settings -> Public Area -> Common and set new values for " Page template" setting.

Upgrading

- Instructions for upgrading your current version can be found [here](#), **please do not use option 3 for the upgrade** (replacing modified files only).

KBPublisher release 4.5.3 fixed several issues found in release 4.5.2 and added some new features.

- CKEditor updated to v4.1.1
- Fixed issue with sql error "1366: incorrect integer value ..." on saving autosaved article/news
- Fixed issue with incorrect article template behaviour in IE9/10
- Fixed issue with incorrect image sizing in PDF export plugin
- Fixed issue with incorrect behaviour for published/not published glossary items

Upgrading KBPublisher

This package is available as both a standard upgrade and as a Modified Files package.
All downloads available in your [client area](#).

- To upgrade from **v4.5.2 to 4.5.3**, you can use "Modified Files package" please read [here](#) for instructions.
- To upgrade from earlier version, please read [here](#) for instructions.

KBPublisher release 4.5.2 fixed several issues found in release 4.5.1 and added some new features

- CKEditor updated to v4.1
- Added captcha to "Reset Password" form
- Fixed issue with incorrect default value for date_executed in files module
- Fixed issue when HTML editor updates html entities to characters on article update
- Fixed issue with wrong "Browse by Category" navigation in Browseable view

Upgrading KBPublisher

This package is available as both a standard upgrade and as a Modified Files package.
All downloads available in your [client area](#).

- To upgrade from **v4.5.1 to 4.5.2**, you can use "Modified Files package" please read [here](#) for instructions.
- To upgrade from earlier version, please read [here](#) for instructions.

KBPublisher release 4.5.1 fixed several issues found in release 4.5 and added some new features

- CKEditor updated to v3.6.4
- Added ability to redirect to search result after login or after Remote Authentication
- Added report for news hits (number of views)
- Added preview screen when click for not published articles in admin area
- Added fulltext index on filename for files in Files module
- Added revision number to article view and to print and pdf views in public area
- Added captcha to "Send to friend" form
- Added ability to Drag&Drop images to HTML editor (experimental)
- Improved setup wizard, now it tries to create database if it does not exist
- Fixed issue with HTML editor styles, now styles are compatible with previous KBP versions
- Fixed issue with HTML email templates where HTML editor was not found
- Fixed issue when custom fields assigned to category disappeared in update entry view
- Fixed issue with wrong link in "New rating comment" email

Upgrading from v4.5 to v4.5.1

This package is available as both a standard upgrade and as a Modified Files package. Please read [here](#) for upgrading instructions.

All downloads available in your [client area](#).

We are proud to announce that the latest version of KBPublisher (v4.5) is now available. We have added some much-requested features and improved existing ones..

New modules and features

Custom Fields

- You can now create custom input fields
- Data from these fields can be displayed within the article itself, beneath the article, or only displayed in the Administration area when creating or managing articles
- Custom fields can be applied to the whole knowledgebase, or on the category level
- Custom fields are searchable.

Search suggest and statistics

- We have added a "Search suggest" feature to Public Area. As the user starts typing, auto-completed words are suggested
- A new search statistics report tells you the most common search terms. Use this to refine your keywords to help users really find what they are looking for. You can export the results to a csv or xml file to use in other programs.

HTML editor

- FCKeditor has been updated to the latest version of CKeditor. This release contains maintenance and bug fixes. New features include new image and table alignment options and some accessibility enhancements.

Improved items

- Added quick filter to files in "Add Local Files" tab.
- Added Antiword support for indexing Word files. This means that you can now use either Catdoc or Antiword to [enable searching in Word files](#) on KBPublisher
- Added autosaving feature to News. KBPublisher now automatically saves news items at regular intervals as you type. This brings the News section in line with Articles.
- Added bulk actions to Glossary. You can now select multiple glossary items at once and change the status, set to view once/view all or delete.
- Added permalinks to article comments
- Added setting on/off for "Quick Response". For some clients the Quick Response section at the bottom of our Ask a Question feedback form -- where we search the database as the user types in his/her question--is one of the best things about the knowledgebase. Other clients want a simple feedback form. We have added a switch which will turn this feature on or off.
- Added privilege allowing users to manage comments and rating comments which belongs to his articles
- Under the Settings tab, we have rearranged the Admin and Public Areas settings to make it easier to to administer.

Fixes

- Fixed issue with incorrect redirection to article/category after login or Auto Authentication
- Fixed issue where history was not deleted when article was deleted
- Fixed issue with MySQL fatal error in history list in some cases
- Fixed issue where private categories were not hidden for unauthorized users in category filter select in article list view
- Removed user's password from Login logs

Notes

- Ioncube loader is not required any more

Upgrading

- Instructions for upgrading your current version can be found [here](#), please do not use option 3 for the upgrade (replacing modified files only).

KBPublisher release 4.0.2 fixed several issues found in KBPublisher Release 4.0.1 and added some new features

- Added filter by user to Feedback
- Added template vars: kbp_user_id, kbp_user_priv_id, kbp_article_id, etc.
- Changed "Browse by category", now it hides second select if there are no child categories
- Changed "Rating comment" notification email, author and updater can get notifications
- Fixed sort order for news RSS
- Fixed issue with chart was not displayed in Reports with some php versions
- Fixed issue with "Access denied" for not admin users when assign role to user
- Fixed issue for db error "1406: Data too long for column 'filetext'..." when adding file
- Fixed issue with incorrect "Allowed extensions" in Files module
- Fixed issue with incorrect date for live revision in article history
- Fixed issue with incorrect details data in search logs
- Fixed issue with wrong directory detection in Directory Rules
- Fixed issue where apostrophe "'" is not allowed in emails

Upgrading from v4.0.1 to v4.0.2

This package is available as both a standard upgrade and as a Modified Files package. Please read [here](#) for upgrading instructions.

All downloads available in your [client area](#).

KBPublisher release 4.0.1 fixed several issues found in KBPublisher Release 4.0 and added some new features

- Added settings allowing to set fontsize, fontname to PDF exporting
- Added preview feature to News and Glossary
- Added multiple files upload support to "Files"
- Added setting allowing to add extra menu items in Public Area
- Fixed issue with not correct link in entry link in PDF view
- Fixed issue with "Warning: Call-time pass-by-reference..." in search result
- Fixed issue with wrong page by page link generation in Glossary
- Fixed issue with incorrect SET NAMES sql
- Fixed issue with badly escaped single quote in left menu
- Fixed issue with wrong position for categories and articles blocks in Public Area.
- Fixed issue with report chart broken if ssl is on for Admin Area
- Fixed issue with bad title/logo image in Export if ssl is on for Admin Area
- Fixed issue with wrong privilege tip on add user screen
- Fixed issue with "Page to load" setting when using it via HTTP
- Fixed issue with incorrect subscribers stats

Upgrading from v4.0 to v4.0.1

This package is available as both a standard upgrade and as a Modified Files package. Please read [here](#) for upgrading instructions.

All downloads available in your [client area](#).

We are proud to announce that the latest version of KBPublisher (v4.0) is now available. We have added some much-requested features and improved existing ones.

New modules and features

Version history

- KBPublisher now keeps a history of all changes you make to the content of an article
- You can view earlier versions and compare them against the current version to see what has changed
- You can roll back to earlier versions

Autosave

- Recovery data for articles can be autosaved, so that if anything goes wrong, you don't lose your work

Comment notifications

- New article comments notification for comment posters and for article subscribers, so that you can now be notified when someone posts a comment on an article

Multiple roles

- Users can now be assigned to multiple roles
- We have made it easier to add users to roles

Export (available as a plugin)

- New export functionality allows you to export all or part of your knowledgebase to PDF or HTML format
- Ideal if you want to create a user manual or place some of your content elsewhere
- Visitors can export articles in the Public Area, or admin can export them in Admin Area for specified roles, allowing them to tailor exports to specific audiences

Import

- You can now import glossary items from an external source

Added support for searching

- Searching in new file types, including Microsoft Office 2007/2010 documents and Open Office documents

Spy directory feature

- You can now automatically add files uploaded to the server to the knowledgebase
- Directories checks daily

Auto Authentication

- Users logging in via remote authentication can now be set up to log in without submitting a login form

Logs and statistics

- Statistics for the knowledgebase. Now you can see which are the most/least viewed articles, how many times a file has been downloaded, which articles users subscribe to, and more
- Usage statistics are now shown as a graph, as well as in a table
- New email subscription log shows what mails are scheduled and sent
- New search log shows what words are used in search queries

Improved items

- Improved usability for assigning roles for to users, entries and categories
- Improved rating system. You can now rate using the 5 stars system, rather than just helpful/not helpful
- Improved rating comments. Comments can now be added for any rating, not just for negative comments
- Improved reports. Chart added to reports
- Added bulk actions for feedback, comments and rating comments
- Added setting to "Send to friend" letter to be able to set from any FROM email address
- Added preview feature when editing article

Fixes

- Fixed issue with local images (<http://...>) and pdf generation
- Fixed issue with wrong "Use SMTP Auth" settings when saving email settings
- Fixed issue with wrong action/advanced URL in search form when using "by page" navigation

Notes

- Support for PHP 4 has been discontinued in this release. Please consider upgrading to PHP 5.

Upgrading

- Instructions for upgrading your current version can be found [here](#).
- Please do not use option 3 for the upgrade (replacing modified files only).

KBPublisher release 3.5.2 fixed several issues found in KBPublisher v3.5.1 and added some new features.

- Added two menu items (Add Category Article/File) to Manage menu in Public Area
- Added link for authorized users to full article in FAQ category types, it allows access to all article links, such as Quick Edit, Edit, etc.
- Fixed issue with empty article body in edit mode, happened for some articles from MSWord
- Fixed issue with database error on adding comment to article
- Fixed issue with import articles sql error, when date posted required
- Fixed issue with wrong number for articles, files created by user in user list view
- Fixed issue with wrong behaviour for "Search tips" link on search form
- Fixed issue with wrong parameter count for preg_replace() in DocumentParser.php
- Fixed issue with incorrect subscription emails in some situations
- Fixed issue with incorrect catdoc path
- Fixed issue when tail for long category chain was not visible in category assignment field
- Fixed issue with possible sql injection when resetting password

Upgrading from v3.5.1 to v3.5.2

This package is available as both a standard upgrade and as a Modified Files package. Please read [here](#) for upgrading instructions.

All downloads available in your [client area](#).

KBPublisher release 3.5.1 fixed several issues found in KBPublisher v3.5 and added some new features.

Enhancements:

- Search form added on search result page

Fixes:

- Fixed issue with empty ReplyTo header in emails
- Fixed issue with fatal error on rss page
- Fixed issue with incorrect "auto" comments links
- Fixed issue with search producing fatal db error in some situations
- Fixed issue with incorrect from email in rating comment email
- Fixed issue with wrong count number of comments, rating comments in Admin Area
- Fixed issue with wrong exit page message for IE 8 on admin area form pages
- Fixed issue when change status for an article/file in bulk mode affected date updated

Upgrading from v3.5 to v3.5.1

This package is available as both a standard upgrade and as a Modified Files package. Please read [here](#) for upgrading instructions.

All downloads available in your [client area](#).

We are proud to announce that the latest version of KBPublisher (v3.5) is now available. It's bigger and better than ever. We have added more features and made it easier to use.

New modules and features:

News

- Add news to your knowledgebase with our new **News** functionality
- Users can subscribe to news and receive updates when news is added

Reports

- We have implemented new reporting functionality. You can now get statistics on: Articles viewed, Files downloaded, Logins, Registrations, Comments, Feedbacks, New Articles, New Files, Updated Articles, Updated Files
- You can export the results to csv, xml or Excel

Scheduled Items

- Any news, article or file can be scheduled to be published or hidden on a future date

Subscription

- Users can subscribe to individual items of news, articles or files, or to a whole article category or file category
- Subscription allows them to receive updates when the news/article/file/category items are changed

Comments for negative rating

- In the Public Area visitors can add comments when they add a negative rating for an article

Logs

- A Logs area allows you to see users which users have logged in, and when
- You can also view log details for scheduled tasks

Improved items:

Improved search

- Search in the Public area now searches all the knowledgebase by default (articles, files and news)
- Advanced search allows you to choose where and how to search

Extra article functionality

- A new 'private write' option means that you can assign editing an article to a specific **role**, and still let all users read it
- We have cleaned up the Add Article screen and separated it into a Main tab and an Advanced tab. The Main tab contains the commonly edited information, the Advanced tab allows you to set advanced settings such as sort order and external links.
- Assigning categories is easier. We have added a pop-up window with a quick search filter that makes it easy to assign one or more categories to the article. There is no longer any need to set up mirror categories, so there will be no more accidentally clicking or un-clicking the wrong category listing. Bulk updates allow you to quickly add new categories to one or more articles, or to move them to a different category
- Linking articles can now be one-way or two-way. Prior to this, when you added a link to another article, a link was automatically added to the second article pointing back to the first. The new Cross Reference checkbox allows you to choose whether you want it both ways or just the one
- Keywords and description meta-tags can now be added via quick edit. This means that all searchable fields can be updated in Quick Edit.
- A new Add Article button allows users (with add privileges) to add articles direct from the Public area
- A new article lock warns you when an article you are about to edit is being edited by someone else
- The detailed article block in the Public area now shows whether an article is private or public
- A new Category Listing link in the Public area so that you can view a list of articles in the same category as the one you were viewing. This will allow you to apply bulk actions more easily.

Extra file functionality

- The new Categories pop-up window makes assigning categories easier
- A new bulk action has been added to files and file categories to reparse selected files to extract text and/or update file size
- User information about files is provided as a tool-tip and in edit view
- When files are deleted KBPublisher tells you which articles the files are linked to, and forces you to remove the links in the article before you can delete the file

Extra comments functionality

- Authorized users can now edit and delete comments in the public area
- In the Admin area you can now view comments for a specific article
- In the Admin area comments now link back to the associated article in the Public area so you can easily see the article the comments relate to

Better user experience

- Email to a friend now accepts multiple email addresses
- A new **login as user** option allows users to switch to a user with different privileges so that they can see how their changes will look to other users
- Users can now set their own parameters for width of the article, the number of records displayed per page and the article sort order
- Each article is now available as a PDF document

Extra user information

- You can now see when a user last logged on
- A user statistics summary is displayed on the Admin home page

Extra security

- A new **privilege level** allows you to limit what users can do to other users
Privilege levels start at 1, for system administrators, and go up. A user cannot update/delete a user with a privilege level lower than his own.
Please note: all existing KBPublisher users should check their user privileges once they install version 3.5, to ensure that the privilege levels are set correctly.
- Custom SSL pages/views in Client Area.
Data sensitive pages such as login, registering, and restore password can work with Secure HTTP connection (https) while others pages will work without SSL encryption
- SMTP secure option added for email settings. This will allow you to use SMTP over SSL and TLS.

Plus

- Tool-tips are now generated with the size of page in mind and if the tool-tip has a link it won't be hidden when you hover the mouse over it
- Links in inline related private articles or in articles that do not exist will be removed from articles
- A new **Top Category -> Tree Menu** allows you to display your menu as a tree for top level category
- A new category type, **Interactive FAQ**, with a Javascript "Expand/Collapse" effect

Fixes

- Fixed problem where "User Active" checkbox worked incorrectly in user status list settings
- Fixed problem where an error was received when a user selected a category they were not allowed to edit
- Fixed issue where glossary only displayed the first word when two glossary items on the same page contained the same word
- Fixed issue with user privileges which allowed a user to use bulk actions to update items to a privilege they did not have access to
- Fixed the problem where the "allowed extension" message in the contact form overlapped with the button in some browsers
- Fixed error that occurred when sorting roles by number of users
- Fixed incorrect Prev link in Prev & Next navigation
- Fixed issue where the character set did not display correctly on the the *Success* page for some languages
- Fixed the problem where the file type was sometimes not recognized correctly when downloading a file
- Fixed issue where the wrong icon was shown for files with an upper case extension.

Upgrading:

Instructions for upgrading your current version can be found [here](#).

Please **do not use option 3** for the upgrade (replacing modified files only).

KBPublisher release 3.0.1 fixed several issues found in KBPublisher Release 3.0 and added some new features.

Enhancements:

- "Date_posted" is no longer a required field when importing articles
- Glossary entries are now sorted alphabetically in the Public Area
- Curly braces ({}) are not stripped in articles
- Article Author and Updater displayed in form view (edit) and in list view as tool-tip
- Extra actions added in article categories "Bulk Actions" - Set Supervisor, Allow/Disallow Comments and Rating
- Zero-padding for article IDs in article title prefix
- FCKeditor upgraded to v2.6.3 (August 5, 2008)

Fixes:

- Fixed problem where "Quick Edit" did not work if the public area was a secure connection (https)
- Fixed issue when "updater_id" for article was not changed in "Quick Edit" mode
- Fixed issue where some pages in "Settings" menu did not work in Safari on Mac OS
- Fixed issue with incorrect caching for RSS when using Internet Explorer
- Fixed issue where mod_rewrite worked incorrectly on some servers
- Fixed issue of extra space being added to external links
- Fixed issue where glossary definition was empty in Internet Explorer
- Fixed issue where "Get Files" in Files->Bulk Actions returned files ignoring user input in IE
- Fixed issue where comments that include single quotes (') raised a database error

Upgrading from v3.0 to v3.0.1

This package is available as both a standard upgrade and as a Modified Files package. Please read [here](#) for upgrading instructions.

All downloads available in your [client area](#).

Version 3.0 of KBPublisher is now available.

What's new in KBPublisher 3.0

Category role based access

- Able to make any category private so that users must log on to read
- Able to assign roles for a category so that only users with assigned roles will have access to entries in that category.

Entry role based access

- Able to make any entry private so that users must log on to read
- Able to assign roles for the entry so that only users with assigned roles will have access to these entries.

Files browsing

- Files are now browsable the same way as articles
- Files area can be used as a download area of the knowledgebase.

Search in files

- Able to search the content of files
- Support for pdf, txt and html.

User roles

- User roles allow you to set up role based access, or you can use it just to organize users
- Roles are organized as a tree.

User privileges

- You can now create as many user privileges as you want.

User/member module rewritten

- Now any user can have access to both the Public area and Admin area (if they have appropriate privileges), no more double login required.

Category display type

- Three category display types. Browsable (default), Book or Quick FAQ
- Book - ideal for user manuals, etc.
- Quick FAQ - all articles displayed in one page. Ideal for FAQ sections of the knowledgebase.

Different menu type

- No menu
- Left Tree menu
- Left "FollowOn" menu

Article type

- Able to create and assign type for articles. Any type can have its own template
- Able to display article type on public site with article title. e.g. 123 - INFO: Article title

Article templates

- Customizable article templates.

Update article link

- A link in the public area to update the article if the user has privileges
- Full and Quick update modes.

Remote authentication / LDAP authentication

- Able to integrate your organization's authentication system with KBPublisher.

Plus

- Article approval flow
- File approval flow
- User approval flow
- User companies
- Search by article ID in public area
- More filter options in articles Admin Area
- Editable article statuses
- Editable file statuses
- Editable user statuses
- Editable Feedback subjects

And

- Code optimization for faster response times.

